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April 3, 2020

To our Valued Customers and Suppliers,

As we continue to monitor the rapidly evolving situation around the Coronavirus (COVID-19), our first thoughts are for the safety and well-being of everyone. In these unprecedented times, it is important that we come together to support all those impacted.

On Friday, March 27, Minnesota Governor Tim Waltz issued a shelter-in-place order. Under this order, all non-essential business were ordered to be closed for at least two weeks. As an essential business, we will continue operations.

Construction projects for health care facilities, data centers, waste treatment facilities, and most other businesses identified as part of the sixteen critical sectors by the Department of Homeland Security Cybersecurity and Infrastructure Security Agency (CISA) rely on our products. Our primary raw material suppliers are already considered essential businesses as defined by CISA. This establishes us as a vital link in the supply chain for these projects, enabling us to continue production as an essential business.

Our top priority continues to be the safety of our employees and those of our customers and suppliers. We take this very seriously. When this crisis began, we took aggressive measures, based on the CDC guidelines, to protect our employees. All but our production team and handful of supervisory office employees are now working from home. Numerous shop employees have opted to stay at home because they were personally at risk or they had immediate family members in their household that were at risk.

We are currently working with our customers to prioritize work that supports critical infrastructure. Please note that much of the work that we do will qualify for this classification, and so we have a limited ability to shift schedules. Also, though we are trying to operate as normally as possible, we are experiencing delays throughout our operations because we are insisting that our employees follow CDC guidelines for protecting and caring for themselves and family members.

We hope we can get through this time as quickly and safely as possible. In the meantime, if you have any questions, please contact us.

We thank you for your business, loyalty, and the opportunity to serve you. We hope you are staying safe and strong during this unparalleled time. Together we will make it through this. Please feel free to reach out to us for further details.

Please stay safe and healthy.

A handwritten signature in black ink that reads 'Jo Reinhardt'.

Jo Reinhardt  
CEO / President